

Dear Parents & Guardians,

It's lunch time – Do you know where your child's lunch money is? Do you know if your child is eating?

With MealpayPlus, you'll never have to wonder again. You can monitor what your child is buying and also prepay! Student Nutrition Services is now offering a new, convenient and efficient way to pay for students' meals. To provide the best possible service in the cafeteria, we are installing a computerized Point-of-Sale System. In many other school districts around the country, everyone has heartily welcomed this system. Students touch their pictures to receive a lunch. MealpayPlus is the online payment and features the ability to view if students are eating.

Here's how it works:

- **Prepay Online:** If you would like to use a credit card, debit card or electronic check: pay online using at www.mealpayplus.com. Parents can track their child's account balances and get low-balance notifications by e-mail. There is a small fee of 4.75% for online transactions, but to offset it, we are offering bonuses. The website gives step-by-step instructions for registering and creating a new account. To create a new account, you must have your child's "H0 number" (H followed by a zero, not the letter O), which can be found on a previous report card or on the class schedule (middle and high schools), which is issued to your child on the first day of school. For elementary schools, please contact your school's office if you don't have a report card handy.
- **Prepay At School:** If you prefer to pay in cash or by check, submit payment directly to the cafeteria manager. There are no fees to pay directly. For convenience and efficiency, we encourage payments monthly, every other week or once a week. Please use the Prepayment form and return with your deposit in an envelope marked "LUNCH PROGRAM." Make checks payable to SFUSD Student Nutrition Services and remember to include your child's name and school. Families may also pay by mailing a check to our central office, 841 Ellis St. SF, CA 94109.
- **Prepay Via Phone:** Coming soon -- you will be able to prepay by phone! This service will be available in multiple languages.

View What Your Child Is Eating! Additional Features Available Free Online!

View students' purchase history to see if they ate breakfast and lunch.

MealpayPlus is currently available only to schools with Point of Sale (POS) computers in the cafeterias. Parents with children at multiple schools will be notified as this system is rolled out to each site.

Thank you for your continued support. We consistently strive to find new and better ways to serve our students and our families and we thank you for partnering with us in this effort.

Sincerely,

Ed Wilkins, Director & Zetta Reicker, Assistant Director